

Global 500 Health Care Company

Company Profile

The company featured in this case study asked to have its name blinded because publicly endorsing vendors is against company policies. TechValidate™ stands behind the authenticity of this data.

Company Size:
Global 500

Industry:
Health Care

“We were looking for an end-to-end e-discovery solution. Our testing proved that this version will allow us the capabilities to perform the end-to-end work.”

This case study of a global 500 health care company is based on a June 2016 survey of AD eDiscovery® customers by TechValidate, a third-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

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Use Case

The company primarily uses AD eDiscovery® to collect data from:



Digital devices



Laptops



Enterprise Vault™, Microsoft Exchange Server®, SharePoint®, Network Shares

Challenges

The business challenges that led the profiled company to evaluate and ultimately purchase AD eDiscovery:

- Need to reduce cost
- Looking to integrate all aspects of e-discovery into a single process/platform
- Need a solution that integrates with existing infrastructure and processes
- Want to bring more e-discovery tasks back in-house

Final Assessment

The surveyed company achieved the following results with AD eDiscovery:

- Improved efficiency in managing e-discovery tasks by **greater than 75%**.

Rates AD eDiscovery capabilities and features against other vendors evaluated:

- Legal hold/preservation: **best in class**
- Collection: **best in class**
- Case development: **significantly better**
- Automatic processing/culling: **significantly better**
- Review/analysis: **significantly better**

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