

# *FTK 3.0.4 Patch Installation*

## UPGRADING TO FTK 3.0.4

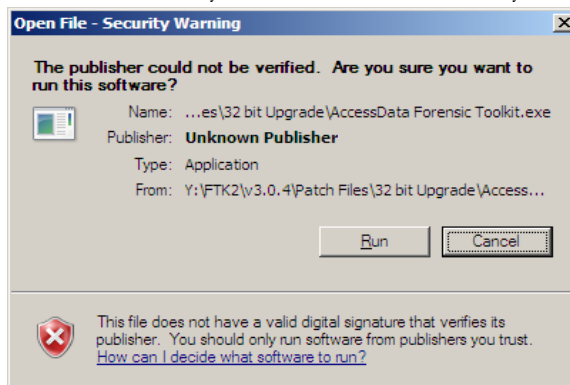
**Important:** If you are running eDiscovery, please call AccessData Customer Support before upgrading to the FTK 3.0.4 processing component.

There are specific instructions you will need.

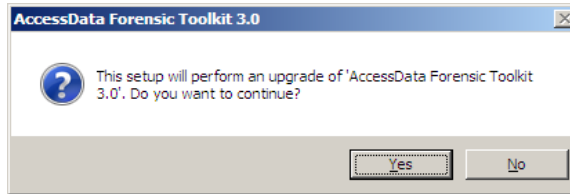
To update from FTK 3.0.1 to FTK 3.0.4, do the following:

1. Make sure FTK 3.0.1 is closed.
2. Launch AccessData Forensic Toolkit.exe.

**Note:** Make sure you have the correct version for your 32-bit or 64-bit environment.



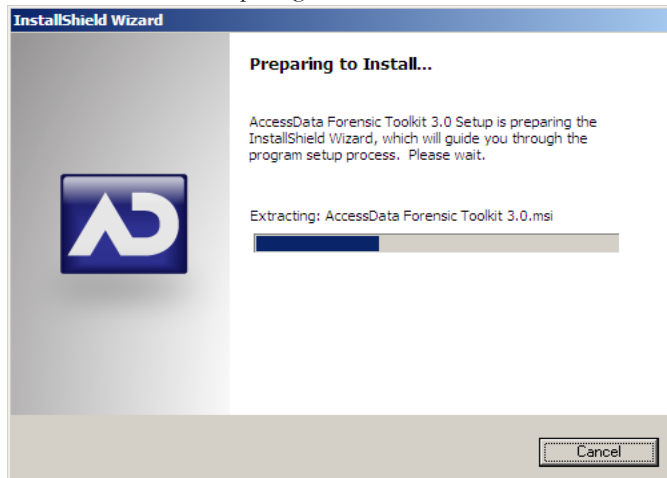
3. If you see the Open File - Security Warning, click *Run*.



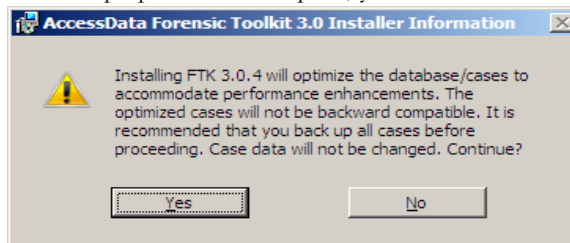
**Important** If you have unfinished cases, AccessData recommends that you click *No* to cancel the upgrade. Finish working with these cases before upgrading to FTK 3.0.4. Cases will be optimized automatically when you first log in to FTK 3.0.4. Although case data is not affected by the optimization process, once cases are optimized, they can no longer be opened with previous versions of FTK.

4. Click *Yes* if you wish to continue with the upgrade.

5. You will see the Preparing to Install screen.



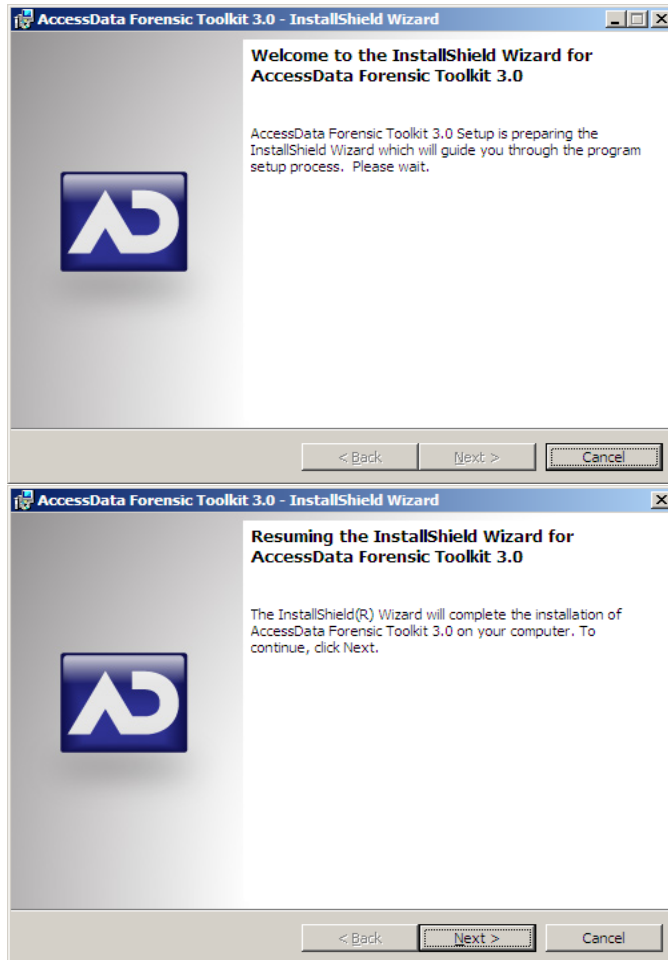
6. When preparation is complete, you will see the screen in the following figure:



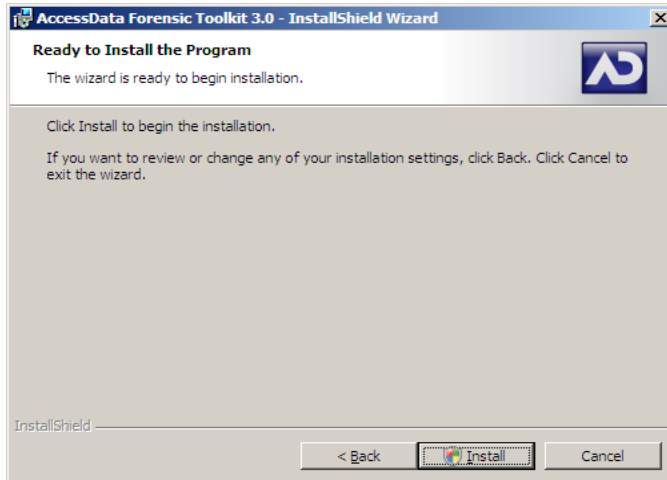
**Important** Again, if you have unfinished cases, AccessData recommends that you click *No* to cancel the upgrade. Finish working with these cases before upgrading to FTK 3.0.4. Cases will be optimized automatically when you first log in to FTK 3.0.4. Although case data is not affected by the optimization process, once cases are optimized, they can no longer be opened with previous versions of FTK.

7. Click *Yes* if you wish to continue.

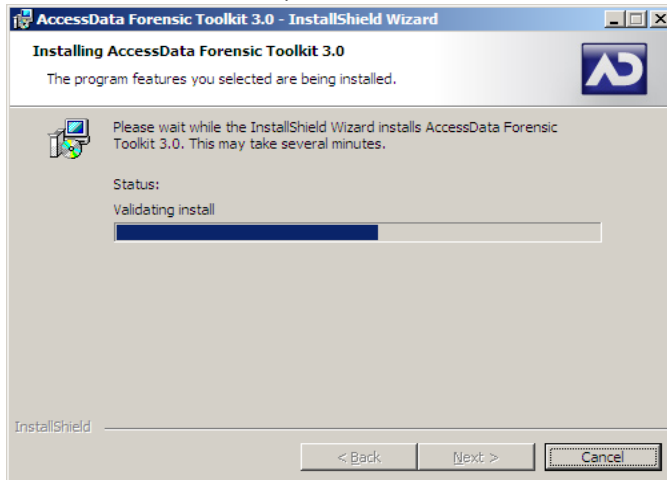
8. The Welcome screen appears.



9. Wait for the Resuming screen to appear. Click *Next* on the Resuming screen.

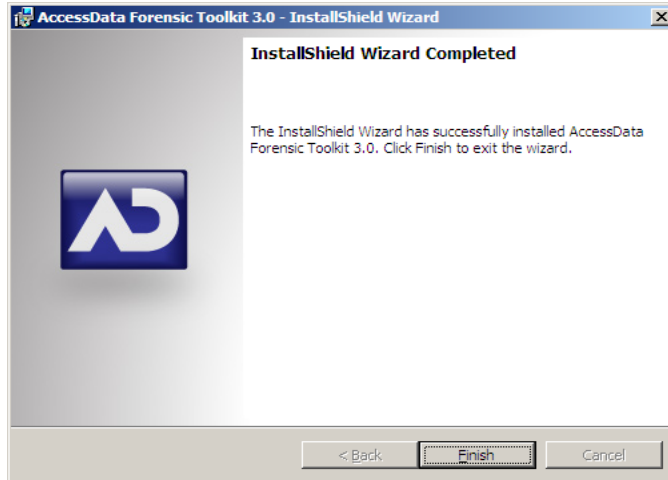


10. Click *Next* on the Ready to Install screen.



11. Click *Next* on the Installing screen.

12. Wait while the installation progresses.



13. Click *Finish* when the installation is complete.

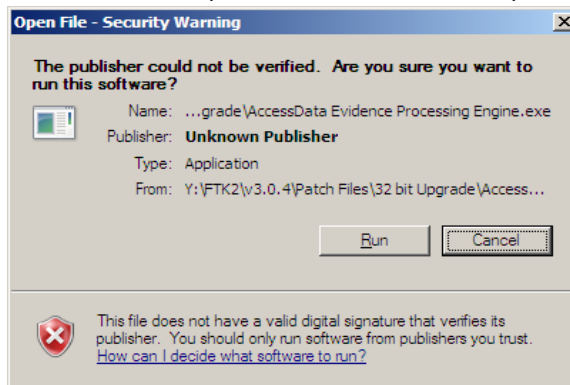
## UPGRADING TO EVIDENCE PROCESSING ENGINE 3.0.4

**Important:** If you are running eDiscovery, please call AccessData Customer Support before upgrading to the FTK 3.0.4 processing component. There are specific instructions you will need.

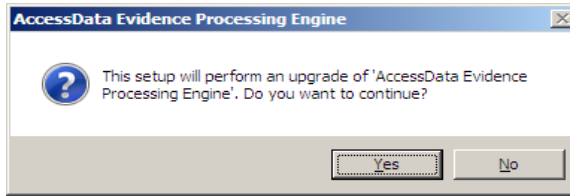
To upgrade from the FTK EP 3.0.1 to FTK EP 3.0.4, do the following:

1. Stop the Evidence Processing Engine, or reboot.
2. Launch AccessData Evidence Processing Engine.exe.

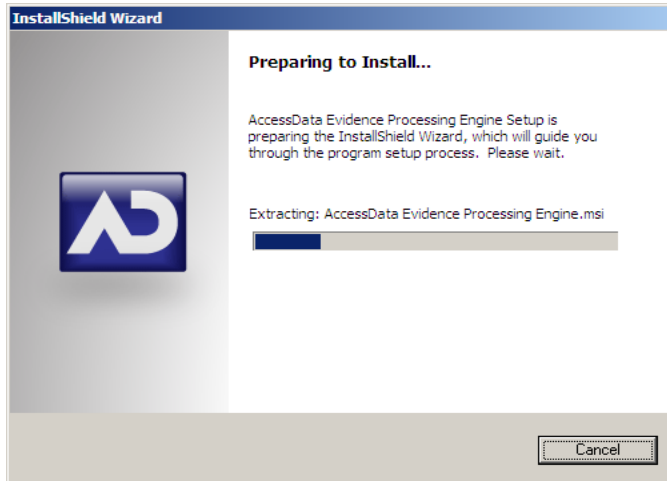
**Note:** Make sure you have the correct version for your 32-bit or 64-bit environment



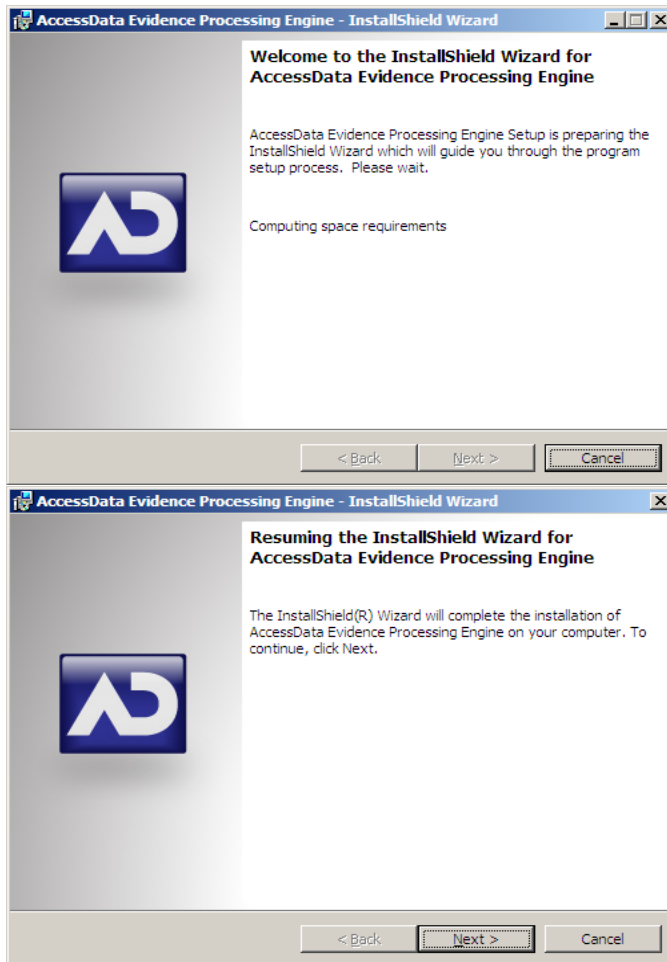
3. If you see the Open File - Security Warning, click *Run*.



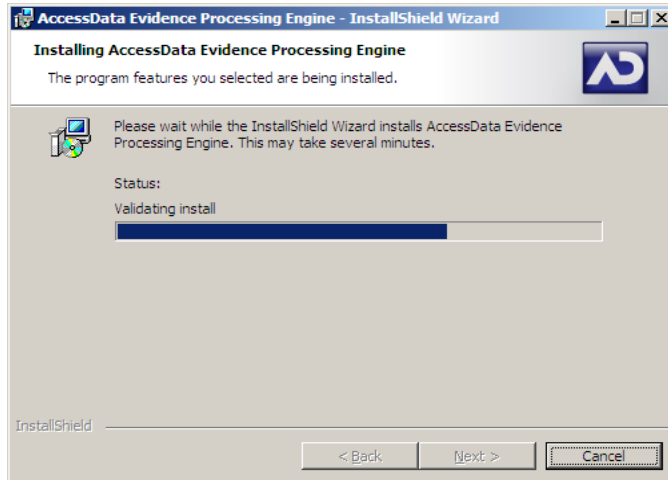
4. Click *Yes* to continue, or *No* to abandon the upgrade.



5. Follow the prompts. When preparation is complete, you will see the Welcome screen...

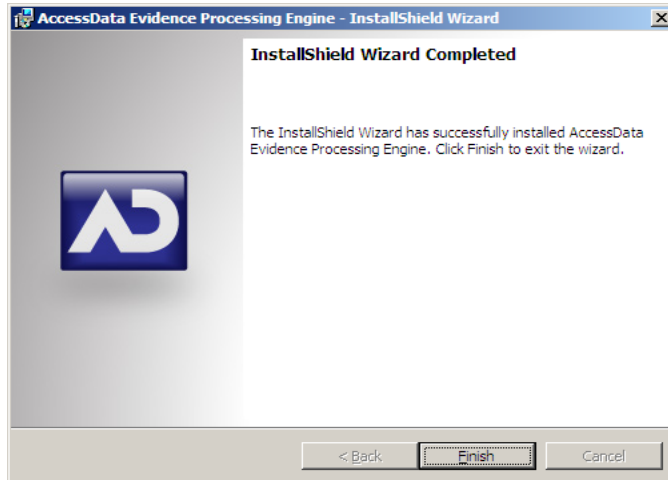


6. Wait for the Resuming screen to appear. Click *Next* on the Resuming screen.



7. Click *Next* to continue the installation.

8. Wait while the installation progresses.



9. Click *Finish* when the installation is complete.